



Greenbelt Election Questionnaire 2005

As in the past elections, you are asked to take a few minutes to complete the following questionnaire. The information obtained will be useful to the newly elected City Council and City staff. Your confidential responses will be consolidated in a report for general distribution. Please place completed questionnaires in the box provided at the polling location or send it to the City Office at 25 Crescent Road, Greenbelt, Maryland 20770.

GENERAL INFORMATION

1. Residency

85

Apartment

55

Condominium

186

Detached Single Family Home

96

Townhouse

260

GHI
2. Do you?

565

Own

99

Rent
3. Age:

33

18-29

127

30-44

275

45-60

167

61-74

78

75+
4. How many years have you lived in Greenbelt?

18

Less than 1 year

104

1-5 yrs.

85

6-10 yrs.

169

11-20 yrs.

141

21-30 yrs.

166

More than 30 yrs.
5. Employment Status (Please check all that apply.)

356

Full-Time

13

Unemployed

17

Stay at home parent

81

Part-Time

194

Retired

9

Work from home
6. Where do you work?

94

Greenbelt

16

Baltimore

49

Montgomery County

138

Prince George's County

118

Washington, D.C.

46

Other
7. How do you typically get to and from work?

335

Personal Automobile

10

Carpool/Vanpool

48

Metrorail

22

Bicycling/Walking

8

MetroBus

0

TheBus

2

MARC

3

Telecommute

PUBLIC SAFETY

1. Please rate your satisfaction over the last 2 years with the following services. (5=Excellent, 4=Good, 3=Average, 2=Fair, 1=Poor)

4.52

Fire & Rescue

3.73

Traffic Control

3.86

Police Presence

4.04

Overall Police Performance

4.07

Overall Police Employee Competence

4.03

Police Attitude & Behavior Towards Citizens

3.67

Parking Enforcement

3.85

Animal Control

4.11

Police Responsiveness
2. Do you have any concern about safety and security within Greenbelt? If so, please list:
3. If you have any suggestions for improving police services please list them under General Comments #3.
4. If you have had personal contact with the City's Police Department in the last 2 years, was the police employee polite and courteous?

389

Yes

82

No
5. Did the police employee assist you satisfactorily?

345

Yes

46

No

PUBLIC WORKS

1. Please rate your satisfaction over the last 2 years with the following services. (5=Excellent, 4=Good, 3=Average, 2=Fair, 1=Poor)

4.21

Street Cleaning

4.22

Park Maintenance

4.51

Horticulture/Planting

4.14

Building Maintenance

4.27

Recycling-Residential Pick-up

4.15

Drop-off Recycling at Attick Park

3.92

Street/Sidewalk Maintenance

3.81

Street Lighting

4.34

Snow Removal

4.28

Trash Collection

4.12

Greenbelt Connection
2. If you have contacted Public Works in the last 2 years, was the employee polite and courteous?

338

Yes

55

No

RECYCLING

1. The City has set a goal to recycle 50% of its waste stream . Do you support this goal?

606

Yes

9

No

46

Not Sure
2. Do you know what items to recycle?

569

Yes

19

No

69

Not Sure

GREENBELT CARES/SOCIAL SERVICES

1. Have you or any of your family utilized any of the following services in the last 2 years?

45

Yes

587

No
- If so, please rate your satisfaction with them. (5=Excellent, 4=Good, 3=Average, 2=Fair, 1=Poor)

4.33

Counseling (individual, family or group)

3.50

Crisis Intervention Counseling

3.91

Discussion Groups in School

3.63

Babysitting Workshop

3.88

Tutoring

2.45

Job Bank

3.75

GED Program
2. The Community Mediation Board (CMB) mediates non-legal disputes. Were you aware of this free service?

280

Yes

269

No
3. Have you used it in the last two years?

6

Yes

506

No
- If so, please rate your satisfaction with your experience (5=Excellent, 4=Good, 3=Average, 2=Fair, 1=Poor)

COMMUNITY DEVELOPMENT/CODE ENFORCEMENT

1. Have you had personal contact with the City's Community Development Department in the last 2 years?

109

Yes

515

No
2. Was the Community Development employee polite and courteous?

93

Yes

25

No
3. Did the Community Development employees assist you satisfactorily?

87

Yes

29

No

EDUCATION

1. Do you have any school-age children?

122

Yes

535

No
- If yes, please rate the schools currently attended. (5=Excellent, 4=Good, 3=Average, 2=Fair, 1=Poor)

3.66

Greenbelt Elementary

2.88

Springhill Lake Elementary

2.00

Magnolia Elementary

4.25

St. Hugh's School

2.53

Greenbelt Middle School

4.31

Eleanor Roosevelt High School

4.25

Home Schooling

4.50

Other
- Using the same scale, please rate the Prince George's School System overall.

2.26
2. What are the three most critical needs of our schools? (Please check 3.)

181

More Teachers

55

Books

216

Smaller Classes

65

New or Better Facilities

81

Enrichment Opportunities

58

After School Activities

79

Other

64

Technology Resources

17

Athletic/Playground Resources
3. Does the County's school transportation system meet your needs?

85

Yes

50

No

RECREATION

1. Please check any programs which you or a member of your household are likely to attend within the next 2 years. (Check all that apply)

40 Pre-school activities

26 Children’s afterschool activities – daily

43 Children’s afterschool activities – weekly

62 Children’s weekend activities

48 Children’s drop-in activities

19 Home school/school enrichment activities

154 Family recreation activities – weekends

27 Teen drop-in activities

145 Teen/Adult classes or leagues

361 Special events (Artful Afternoons, Greenbelt New Year, etc.)

2. What factors (if any) are preventing you from taking advantage of City recreation services? (Check all that apply)

51 Not familiar with available services

56 Not interested in available services

39 Programs are too expensive

10 Transportation needed

3 Language barrier

11 Child care needed

154 Don’t have time

57 My needs are being met elsewhere (please specify)

30 Other (please specify)

150 There are no factors preventing me from participating

Please rate your satisfaction with all facilities and activities which you or your family have attended: (5=Excellent, 4=Good, 3=Average, 2=Fair, 1=Poor)

4.26 Aquatic & Fitness Center

4.10 Ball fields

4.40 Community Center

4.40 Parks/trails

3.56 Springhill Lake Recreation Center

3.84 Youth Center

4.30 Aquatics programs

4.35 Art programs

4.30 Fitness classes

4.54 Senior programs

4.47 Special Events (Artful Afternoons, Festival of Lights, Celebration of Spring, etc.)

4.33 Youth/adult sports programs

4.44 Other youth activities

GENERAL COMMENTS

1. Describe what you like most about the Greenbelt community.

2. Describe what you like least about the Greenbelt community.

3. Are there any improvements you would suggest for the City’s services?

4. Other Comments:

PUBLIC INFORMATION

1. Are you satisfied with Greenbelt’s effort to publicize and broadcast official information and City events? 4.01 (5=Excellent, 4=Good, 3=Average, 2=Fair, 1=Poor)

2. Do you have Internet access? 310 Cable/DSL 168 Dial-up 130 None

3. Have you visited the City’s new website at www.greenbeltmd.gov or www.ci.greenbelt.md.us? (If no, skip to Question 7) 250 Yes 330 No

4. Do you find the site easy to navigate? 225 Yes 21 No

5. Is the information on the website useful? 226 Yes 13 No

6. Is there additional information you would like to see included on the site?

7. Are you able to tune in to Greenbelt Municipal Access Channel 71? 295 Yes 273 No

8. Have you watched any of the programming, including Council meetings, offered on this channel over the past 2 years? 202 Yes 294 No

9. How would you prefer to receive information about City programs and services? (Please prioritize 1=top preference)

<u>141</u>	Cable TV Channel 71	<u>214</u>	Direct mail
<u>169</u>	E-mail notifications	<u>193</u>	City Website
<u>459</u>	Greenbelt News Review	<u>222</u>	Posters & fliers
<u>9</u>	Other		

ASSISTANCE IN LIVING PROGRAM

1. Are you aware of the programs offered through the Greenbelt Assistance in Living (GAIL) Program? 239 Yes 322 No

2. Respite care provides short-term temporary relief to the primary caregiver of an individual with a persistent or chronic disability. If you are a caregiver, would you utilize a respite care service staffed by trained volunteers? 147 Yes 44 No

3. Would you consider working as a volunteer respite care provider with a stipend? 92 Yes 232 No